

Supervision skills

Learn how you can motivate, supervise, and lead your team more effectively.



Overview

Effective supervision skills are critical for staff retention and individual and organisational performance.

This workshop is aimed at people who wish to develop their supervisory skills and effectively motivate, supervise and lead small teams.

Benefits

This program will develop your skills and provide strategies to enable you to respond to the challenges of supervising a team in a modern workforce.

What you will learn

By attending these two half-day workshops you will:

- examine the roles and responsibilities of supervisors
- develop your individual skills needed for effective supervision
- discuss effective delegation and communication techniques for motivation
- learn how to giving and receive feedback effectively
- explore how to effectively manage teams
- gain insights on how to develop people within teams
- apply interpersonal communication.

CPD points for real estate people

On successful completion of this workshop, real estate participants will achieve 8 of the required 12 points of professional development to meet the ACT Office of Regulatory Services (ORS) conditions for the renewal of a licence or certificate of registration.

Details

Date: Two half-day workshops on Friday 1 & 8 June 2012

Time: 8:30am – 12:30pm, then lunch on both days

Where: WISDOM Learning Centre, Fairbairn ACT

Cost: \$550, including all materials and gourmet catering

How to register

Register online at www.wisdomlearning.com.au or contact us for more details.